



WORKING TO MAKE A DIFFERENCE

**Workers' Compensation Board of British Columbia**

**Corporate and Health Care Purchasing**

**ADDENDUM #1**

***Request for Proposal (RFP)  
for***

**Externally Hosted Email Gateway Services**

**RFP #029-2009**

**Issue Date: June 24, 2009**

**Proposal Closing Date and Time:**

**2:00 PM – Pacific Time on  
July 08, 2009**

Per WorkSafeBC Security/Corporate and Health Care Purchasing Time Clock  
Proposals received after the deadline may be rejected.

Proponents are requested to deliver and ensure proposals are received and time/date stamped at:

**Mail / Courier / By Hand:  
Worker and Employer Services –  
Main Entrance/Security Desk  
WorkSafeBC**

6951 Westminster Highway  
Richmond, BC V7C 1C6  
Attn: Corporate and Health Care Purchasing

**Electronically**

Electronic copies of the RFP may be submitted in accordance with the BC Bid instructions for e-bidding.  
Only pre-authorized e-bidders registered on the BC Bid system will be able to submit electronic bids.

**Email & Fax responses will NOT be accepted.**



## ADDENDUM #1

Addenda are the only means of verifying, clarifying or changing any of the information contained in this proposal. Other than the Corporate and Health Care Purchasing, no employee or agent of WorkSafeBC is authorized to change the content of this proposal and/or any addenda. Receipt of all addenda must be acknowledged in the space provided on the Proposal Form.

Any questions related to the proposal must be directed to the Purchasing Officer whose name appears below. The Proponents shall **NOT** contact or ask questions of the WorkSafeBC department for which the contracts being procured, unless so directed elsewhere in this document.

**PROPOSAL INQUIRIES:**

Nancy Tse, Senior Purchasing Officer  
Corporate and Health Care Purchasing  
Phone #: (604) 279-7636  
Fax #: (604) 276-3260  
Email: [purchase@worksafebc.com](mailto:purchase@worksafebc.com)

The additional information and clarifications below may assist Proponents in drafting its responses to this RFP:

WorkSafeBC is using Microsoft Exchange 2007 for its e-mail platform.

We do not require the successful Proponent to host all our mailboxes; only to redirect them to @worksafebc.com and a few other domains after being scanned first. There is no requirement for archiving/retention. There are approximately three thousand (3000) mailboxes to be re-directed. However, we do require a few hosted mailboxes, less than ten (10) for another domain and the size of the hosted mailboxes is approximately 500MB.

In Section III, under Mandatory Requirements, third bullet in #3 Secure Email Services, “Secure communications from our mail server to external mail server with the ability to scan for SPAM and Viruses”, this statement means “from our internal Microsoft Exchange server to another destination SMTP mail server using SSL communication tunnel.

In Section III, under Mandatory Requirements, #8 “Support for multiple Simple Mail Transfer Protocol (SMTP) domains”, this refers to some internal users having multiple e-mail domain addresses. The requirement is to redirect multiple domains inbound. Users would also be able to send from multiple e-mail addresses.

In Section III, under General Requirements, #2 a) “Blocks known SPAMMERS using a proprietary list”, this refers to known list of IP’s or Hostnames that are known to send SPAM.