



**Workers' Compensation Board of British Columbia**

**Corporate and Health Care Purchasing**

**ADDENDUM #1**

*Request for Proposal (RFP)  
for*

**DISASTER RECOVERY SERVICES (DRP)**

**RFP #016-2009**

**Issue Date: April 17, 2009**

**Proposal Closing Date and Time:**

**2:00 PM – Pacific Time on  
April 27, 2009**

Per WorkSafeBC Security/Corporate and Health Care Purchasing Time Clock  
Proposals received after the deadline may be rejected.

Proponents are requested to deliver and ensure proposals are received and time/date stamped at:

<b>Mail / Courier / By Hand:</b>
<b>Worker and Employer Services – Main Entrance/Security Desk WorkSafeBC 6951 Westminster Highway Richmond, BC V7C 1C6 Attn: Corporate and Health Care Purchasing</b>
<b>Email &amp; Fax responses will NOT be accepted.</b>

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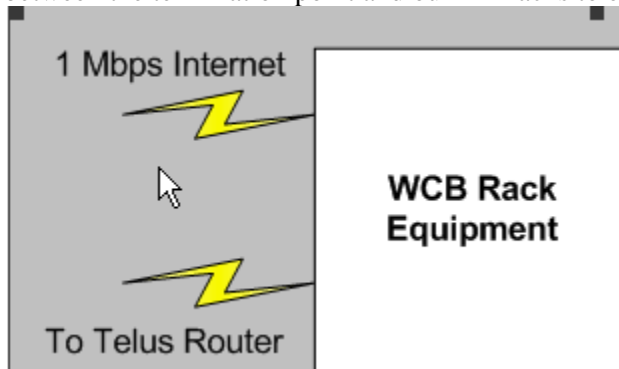
## ADDENDUM #1

The additional information below may assist you in responding to WorkSafeBC RFP for disaster recovery services.

### Reference Network Testing Requirements, page 33,

WorkSafeBC will provide the necessary IP Phones that will be connected to the WorkSafeBC head office network. These phones will become part of the WorkSafeBC local telephone network, providing 4 digit dialing, and no cost voice service between head office and the DRP test location. The successful Proponent is required to provide a Fast Ethernet full duplex connection from the recovery work area to our HA racks. From there, we utilize the Telus 100 Mbps link to connect to PBS equipment at our head office. We may implement QoS on the local network for these phones in the future, but our past practice has been to ensure that the local network (our switch in the HA rack) is underutilized to the extent that QoS is not needed.

**Reference Network Requirement, page 34:** WorkSafeBC requires the successful Proponent to provide a 1 Mbps Internet service, with a 25 bit public IP address space, with the service terminating at our HA cabinets. In addition, WorkSafeBC will contract separately with TELUS to provide a 100 Mbps link from the WorkSafeBC WAN to the successful Proponent's site, terminating in a location of the successful Proponent's choice (terminating in our HA racks is acceptable). If the Telus 100 Mbps link is not terminated in our HA racks, then a full duplex, 100 Mbps Fast Ethernet connection must be provided between the termination point and our HA racks to extend the Telus network to our racks.



### Reference Local Area Connectivity, page 34:

- 1) Trunking is acceptable as a means of providing connectivity from:
  - a) The high availability cabinets to the recovery work area (the quiet room)
  - b) The high availability cabinets to the vendor provided serversOur requirement would be that the successful Proponent will manage the bandwidth of the trunk such that the trunk is not a bottleneck in any connections we establish. Ether channel (Fast/Gig) may be used as a method of increasing bandwidth to the required level for these trunks. The Trunking and Channel methods that we can support are anything that a Cisco 3750 will support with a standard IOS image.

- 2) The requirement for three (3) connections per desk are as follows:
- a) A Fast Ethernet connection to our HA racks, used to connect to the local WorkSafeBC DRP network
  - b) A Fast Ethernet connection to our HA racks, used to connect to the production WorkSafeBC network in the our head office (via the Telus 100 Mbps WAN link)
  - c) A Fast Ethernet connection to connect our IP phone, connected to the production WorkSafeBC network via the HA racks, and Telus 100 Mbps WAN link.

However, there should be flexibility built in to allow some desks to substitute a connection to the ILO network and/or substitute a connection to other (Firewall, Cisco switch, etc.) equipment for one of these three connections.

**Reference Window Server Testing Requirement, page 34:**

The connectivity required for DRP ILO remote access will be provided by WorkSafeBC, via the Telus 100 Mbps link and WorkSafeBC equipment in the HA racks. Additionally, during a test, we will reconfigure our network switches to provide connectivity to our DRP ILO network from the recovery work area (the quiet room) via one of the three connections provided at each desk. The only requirement of the successful Proponent is to avoid disconnecting the Telus 100 Mbps WAN link to our HA cabinets, even outside of test hours.

Addenda are the only means of verifying, clarifying or changing any of the information contained in this proposal. Other than the Corporate and Health Care Purchasing, no employee or agent of WorkSafeBC is authorized to change the content of this proposal and/or any addenda. Receipt of all addenda must be acknowledged in the space provided on the Bid Form.

Any questions related to the proposal must be directed to the Purchasing Officer whose name appears below. The Proponents shall **NOT** contact or ask questions of the WorkSafeBC department for which the contracts being procured, unless so directed elsewhere in this document.

**PROPOSAL INQUIRIES:**

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